

BEFORE AND AFTER SCHOOL CARE & HOLIDAY PROGRAM

Information regarding Direct Debit Authorisation Form

Dear Families

In the interests of providing you with a convenient and seamless service we have introduced a Direct Debit system to manage payments for our Out of School Hours Care program, inclusive of Holiday Program. A Direct Debit process means that payments are automatic, so bills are never forgotten, lost or delayed, and it is one of the safest payment methods available to individuals and businesses across the world.

All families using Before and After School Care and Holiday Program will be required to complete a Direct Debit Authorisation form for payment of child care fees.

Debitsuccess Pty Ltd is a leading provider of payments services in Australia. The company will be processing your child care payments on behalf of ELTHAM College OSHC. Bookings will not be accepted until you complete the **Debitsuccess** form attached. Our OSHC office only uses this compulsory payment method.

Debitsuccess will automatically debit money out of your preferred bank account. You can select either your Savings/Cheque account or your credit card account for fees to be deducted fortnightly.

Families will be responsible for any Debitsuccess fees and charges (currently up to \$14.95 for each unsuccessful debit). ELTHAM College OSHC does not charge this dishonour charge, it is charged by **Debitsuccess**.

To view the **Debitsuccess** privacy policy, please visit www.debitsuccess.com.au/privacy-policy. You can also contact **Debitsuccess** at qkclients@debitsuccess.com or on 1800 956 959.

If you would like further information, you are welcome to contact me directly on 9433 9964 from 11.30am to 6.00pm Monday to Friday or via email at oshc@elthamcollege.vic.edu.au

Thank you for your support.

Margaret Mangone
OSHC Coordinator